

Rules to enter and win gift in the 2021 Campaign via My A1 "Gift for New Experiences"

Basic information

The Campaign organized by A1 Macedonia shall be organized for postpaid customers using mobile communication services (tariff plans with voice mail), all postpaid customers using services at fixed location (using individual or bundle services) and customers using prepaid mobile communication services, regularly updating and using the My A1 app.

Subscribers and customers using the services provided by A1 Macedonia in the period from 02.11.2021 to 23.11.2021 shall be awarded a surprise gift when initially opening the updated version of the My A1 app, as follows:

Gift from A1 Macedonia product portfolio:

For mobile postpaid and prepaid customers:

1. Free data – night option
2. Free Roam Surf 500MB
3. Free 15GB data

For subscribers of fixed location services, depending on the technology used:

1. Free Pink TV bundle
2. Free Pink Lite TV bundle
3. Free HBO TV bundle
4. Free HBO Lite TV bundle
5. Free internet speed increasing
6. Free 100 national minutes
7. Free 50 minutes for international calls
8. Free 50GB data

Rules applying to awarding, delivery and redemption of gifts

- Any postpaid customer using mobile communication services (tariff plans with voice mail), postpaid customer using services at fixed location (using individual or bundle services) and customer using prepaid mobile communication services, regularly updating and using the My A1 app may enter the Surprise Campaign;
- Customers having unpaid bills or are behind on bills for using A1 Macedonia services shall be included in the Campaign once they settle their debts and pay their bills;
- A phone number (postpaid or prepaid) shall be eligible for only one type of gift awarded in the promotional period only once;
- Gifts awarded to customers are of one-off type and the option for using such gifts shall cease once used;
- Should the gift be a product benefit for the subscriber or the customer, it shall be awarded right away and shall have validity of 30 days if the respective winner is a postpaid customer or 7 days if the winner is a prepaid customer;

- Selection of gifts shall be performed based on the tariff plan and/or service type the customer uses, only via a dedicated option available in the My A1 app;
- A1 Macedonia employees shall not be entitled to enter the "Gift for New Experiences" Campaign.