

G-CERTI *certificate*

hereby certifies that

A1 Makedonija DOOEL Skopje



Ploshtad Presveta Bogorodica no. 1 - Skopje, R. North Macedonia

meets the Standard Requirements & Scope as following

ISO/IEC 20000-1:2018
Information technology - Service management Systems

Service planning, service delivery and customer support for complete communications services portfolio – Mobile services, Fixed services, ICT services

Certificate No : GKMA-0155-IT

Initial Date : 2013. 07. 10

Issue Date : 2025. 10. 29

Expiry Date : 2028. 10. 31

Valid period : 2025. 11. 01 ~ 2028. 10. 31

Signed for and on behalf of GCERTI
President I.K. Choi



To verify the validity of this certificate please visit : www.gcerti.com
Korea, Seoul, Eunpyeong-gu, Eunpyeong-ro, 88, 15F. Surveillance audits shall be conducted at least once a calendar year, except in recertification years. This is to certify that the Management Systems of this company has been found to conform to the above. If the certified client does not allow surveillance, recertification audits, certificate should be returned to GCERTI. This certificate remains the property of GCERTI and this certificate is recognized by GCERTI.

